



सत्यमेव जयते

GOVERNMENT OF INDIA  
MINISTRY OF HEALTH & FAMILY WELFARE

**AIRPORT HEALTH ORGANISATION, AHMEDABAD**  
**CITIZEN CHARTER**

**OUR VISION**  
  
**IMPLEMENTATION  
OF  
INTERNATIONAL HEALTH  
REGULATION - 2005  
IN SVPI AIRPORT**

Airport Health Organisation (APHO) is a Public health department. APHO, as a monitoring body ensures. highest standards of Public Health in and around the Airport. APHO is a sub ordinate office of Central Internation Health Division under Directorate General of Health Services of Ministry of Health and Family Welfare. In Ahmedabad APHO is functioning under the guidance of Senior Regional Director, Regional Office of Health & Family welfare In a single line APHO is one of the First Line defences of the country against diseases

- OUR MISSION**
- PREVENTING DISEASES TO ENTER OUR COUNTRY
  - MAKING THE AREA IN & AROUND THE AIRPORT VECTOR FREE
  - ENSURING HIGHEST STANDARDS OF PUBLIC HEALTH IN THE SVPI AIRPORT, AHMEDABAD
  - ENSUING PROPER FOOD STANDARDS ARE MAINTAINED BY THE OUTLETS IN THE AIRPORT

S.No	Main services	Services Standards
1	Health screening of International passengers	As per IHR 2005, Indian Aircraft Act (Public Health rules) and Directions from DGHS, Mohfw, GOI on a regular basis.
2	Isolation and referral of suspected passengers during PHEIC to the Designated Hospitals & quarantine centre	As per Directions from DGHS, Mohfw, GOI from time to time.
2	Vector surveillance in and around Airport premises	Vector surveillance is being carried out on fortnightly basis as per IHR 2005 and Directions from DGHS, Mohfw, GOI.
3	Inspection of Baggage, Cargo, containers, Conveyances, etc. for any Public health risks and appropriate Health measures	As per IHR 2005, Indian Aircraft Act (Public Health rules) and Directions from DGHS, Mohfw, GOI on a regular basis.
4	Inspection and health clearance of Human Remains of Indian origin from other countries.	Application for health clearance of human remains is processed through ecare.mohfw@gov.in and Physical verification of documents is done at office level at the earliest usually within 48 hours of applying.
5	Inspection and licensing of Food outlets in the Airport Premises.	As per FSSAI act and guidelines, Inspection and licensing of food outlets are carried out on timely manner.
6	Co-ordination with stakeholders during Public Health Emergency Of International Concern	As per directives received from Ministry of Health and Family Welfare.

Any Information about our services can be obtained from Dr . Kumanan V, Medical officer, Airport Health Organisation, Ahmedabad  
contact details : apho.ahmd-mohfw@gov.in

**RTI Information**

Any RTI related information pertaining to APHO Ahmedabad can be obtained by approaching our  
Appellate Authority  
Dr.Chandana dey  
Senior Regional Director  
Regional Office for Health and Family Welfare  
&  
Central Public Information Officer  
Dr.Amol.R.Patil  
Regional Director, Regional Office for Health and Family Welfare, Ahmedabad

**COMPLAINTS REDRESSAL SYSTEM**

Suggestions or feedback or complaints about the services provided by APHO can be addressed to  
Dr.Chandana dey  
Senior Regional Director  
Regional Office for Health and Family Welfare, 6th floor, nature View Building  
opp Bata Showroom, Ashram Road, Navrangpura, Ahmedabad - 380 009  
Contact details - 079 - 22740714 / rhfw-62ahd@rediffmail.com